

Privacy Policy

Ironcraft Fabrications

Effective Date: 01/02/2026

Ironcraft Fabrications ("we," "us," or "our") is committed to protecting your personal data and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

1. Who We Are

Ironcraft Fabrications is the data controller responsible for your personal data.

Contact details:

Email: info.ironcraftfab@gmail.com

Phone: 07899273505

Address: 17 cypress court, Waltham cross, EN87FN

2. Personal Data We Collect

We may collect and process the following personal data:

Information You Provide

- Name
- Email address
- Telephone number
- Company name (if applicable)
- Project details, enquiries, or messages
- Billing and payment details (where relevant)

Information Collected Automatically

When you visit our website, we may collect:

- IP address
- Browser type and version
- Device information
- Pages visited and time spent on the website

This data helps us understand how visitors use our website and improve its performance.

3. How We Use Your Personal Data

We use your personal data for the following purposes:

- To respond to enquiries and provide quotes
- To carry out and manage fabrication projects
- To communicate with you about services or updates
- To process payments and invoices
- To improve our website and services
- To meet legal and regulatory obligations

4. Lawful Bases for Processing

Under UK GDPR, we rely on the following lawful bases:

- **Contract** – to provide services or prepare quotes
- **Legitimate interests** – to run and improve our business
- **Legal obligation** – to comply with UK law
- **Consent** – where you have explicitly given it (e.g. marketing communications)

You may withdraw consent at any time.

5. Sharing Your Personal Data

We do **not** sell or trade your personal data.

We may share your data with:

- Trusted service providers (e.g. accountants, payment processors, IT services)
- Legal or regulatory authorities if required by law

All third parties are required to respect the security of your data and process it lawfully.

6. Data Retention

We only keep your personal data for as long as necessary to fulfil the purposes for which it was collected, including legal, accounting, or reporting requirements.

7. Data Security

We take appropriate technical and organisational measures to protect your personal data against loss, misuse, unauthorised access, or disclosure. However, no online transmission is completely secure.

8. Cookies

Our website may use cookies to improve functionality and analyse website traffic. You can control or disable cookies through your browser settings.

9. Your Data Protection Rights

Under UK GDPR, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request erasure of your data (“right to be forgotten”)
- Restrict processing of your data
- Object to processing

- Request data portability

To exercise any of these rights, please contact us using the details above.

10. Complaints

If you are unhappy with how we handle your personal data, you have the right to complain to the **Information Commissioner's Office (ICO)**:

Information Commissioner's Office

Website: <https://ico.org.uk>

Telephone: 0303 123 1113

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised effective date.